

Consumer/Prospect Feedback

Please fill in the exact details. Fields marked with * are MANDATORY

Feedback by-

☐ Consumer / ☐ Legal heir or legal representative of Consumer

Name of the Consumer/Customer/Prospect: _____

Email ID: _____ Phone Number: _____

Address: _____

Name of IBD*: _____

USER NAME: * _____ IBD Number*: _____

Email ID: _____ Mobile Number: _____

Address: _____

1. How did you first learn about our products/services?

- ☐ Online advertisement
- ☐ Social media
- ☐ Referral
- ☐ During In-person demonstrations
- ☐ Meetings
- ☐ Company's Website
- ☐ Other (please specify): _____

2. On a scale of 1-4, how satisfied are you with the information provided by the IBD regarding our products/services?

- ☐ Not satisfied at all
- ☐ Somewhat Satisfied
- ☐ Satisfied
- ☐ Very Satisfied

3. Did the IBD effectively address your questions and concerns?

- ☐ Yes
- ☐ No
- ☐ Not applicable

4. Were the pricing and payment options explained clearly?

- ☐ Yes
- ☐ No
- ☐ Not applicable

5. Were the money back policy/warranty/guarantee/cancellations options explained clearly?

- ☐ Yes
- ☐ No
- ☐ Not applicable

6. Were the business opportunities available with the company explained clearly?

- ☐ Yes
- ☐ No
- ☐ Not applicable

7. On a scale of 1-4, how would you rate the IBD's professionalism and knowledge?

- ☐ Not satisfied at all
- ☐ Somewhat Satisfied
- ☐ Satisfied
- ☐ Very Satisfied

8. Did the IBD provide sufficient information about the benefits and features of the products/services?
- ☐ Yes
- ☐ No
- ☐ Not applicable
9. Were you comfortable with the IBDs approach and communication style?
- ☐ Yes
- ☐ No
- ☐ Not applicable
10. Please share any additional comments or suggestions you may have about your experience with our IBD or our products/services: _____

Thank you for taking the time to provide your feedback! Your input is valuable to us.

Terms & Conditions

- ☐ The feedback form is designed for users to provide constructive feedback on their experiences with our products/services and IBD.
- ☐ Participation in providing feedback is entirely voluntary, and users are not obligated to submit responses.
- ☐ Participants are responsible for providing accurate and honest information in their feedback. Deliberate misinformation may result in the exclusion of the feedback.
- ☐ Personal information provided in the feedback form will be treated in accordance with our privacy policy. We will not share or sell personal information to third parties without consent. Parties have the option to request for correction or deletion of data by email to Privacy and data Security Officer email address.
- ☐ Participants have the option to provide feedback anonymously if they prefer not to disclose personal information. However, this may limit our ability to address specific concerns or follow up on feedback.
- ☐ The feedback collected will be used for internal analysis, product/service improvement, and enhancing the overall customer experience. Aggregated and anonymized data may be shared for marketing or informational purposes.

SIGNATURE*:

DATE: _____